

## ...Decisions... Decisions...

These notes indicate the decisions taken at this meeting and the officers responsible for taking the agreed action. For background documentation please refer to the agenda and supporting papers available on the Council's web site ([www.oxfordshire.gov.uk](http://www.oxfordshire.gov.uk).)

If you have a query please contact [committeesdemocraticservices@oxfordshire.gov.uk](mailto:committeesdemocraticservices@oxfordshire.gov.uk)

### DELEGATED DECISIONS BY CABINET MEMBER FOR COMMUNITY & CORPORATE SERVICES - TUESDAY, 14 MAY 2024

<i>List published 14 May 2024</i>		
<i>Decisions will (unless called in) become effective at 5.00pm on 21 May 2024</i>		
<i>RECOMMENDATIONS CONSIDERED</i>	<i>DECISIONS</i>	<i>ACTION</i>
<b>1. Declarations of Interest</b>	None	
<b>2. Questions from County Councillors</b>	None	
<b>3. Petitions and Public Address</b>	None	
<p><b>4. Re procurement of CCaaS platform</b></p> <p><i>Cabinet Member: Corporate &amp; Community Services</i>  <i>Forward Plan Ref: 2024/087</i>  <i>Contact: Clare Martin, Quality &amp; Performance Manager</i>  <i>clare.martin@oxfordshire.gov.uk</i></p> <p>Report by Executive Director of Resources</p> <p>The information in this case is exempt in that it falls within the following prescribed categories:</p> <p>3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)</p> <p>and since it is considered that, in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.</p> <p>The appendix containing exempt information under the above paragraph is attached.</p>		

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**DELEGATED DECISIONS BY CABINET MEMBER FOR COMMUNITY & CORPORATE SERVICES - TUESDAY, 14 MAY 2024**

<i>RECOMMENDATIONS FROM THE AGENDA</i>	<i>DECISIONS</i>	<i>ACTION</i>
<p><b>The Cabinet Member is RECOMMENDED to</b></p> <p>a) Authorise the procurement and delivery of a suitable supplier to provide the council a Contact Centre as a Service (CCaaS) platform that can expand and contract as necessary; and</p> <p>b) Delegate authority to the Director IT Innovation and Digital Services, in consultation with the Head of Legal and Deputy Monitoring Officer and the Head of Procurement, to award a contract following the conclusion of the procurement exercise.</p>	<p>Recommendations agreed.</p>	<p>EDR (C Martin)</p>